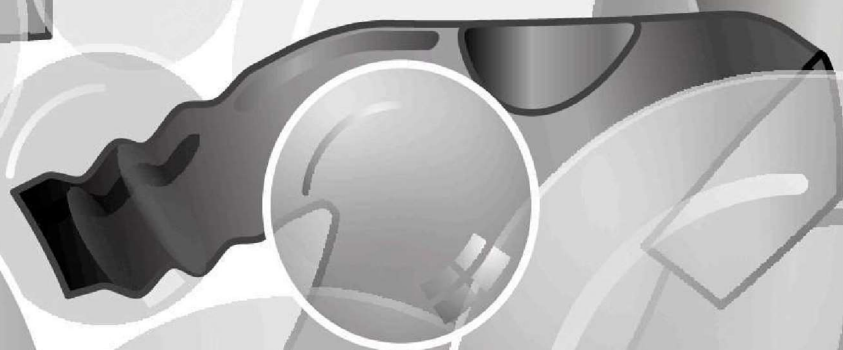
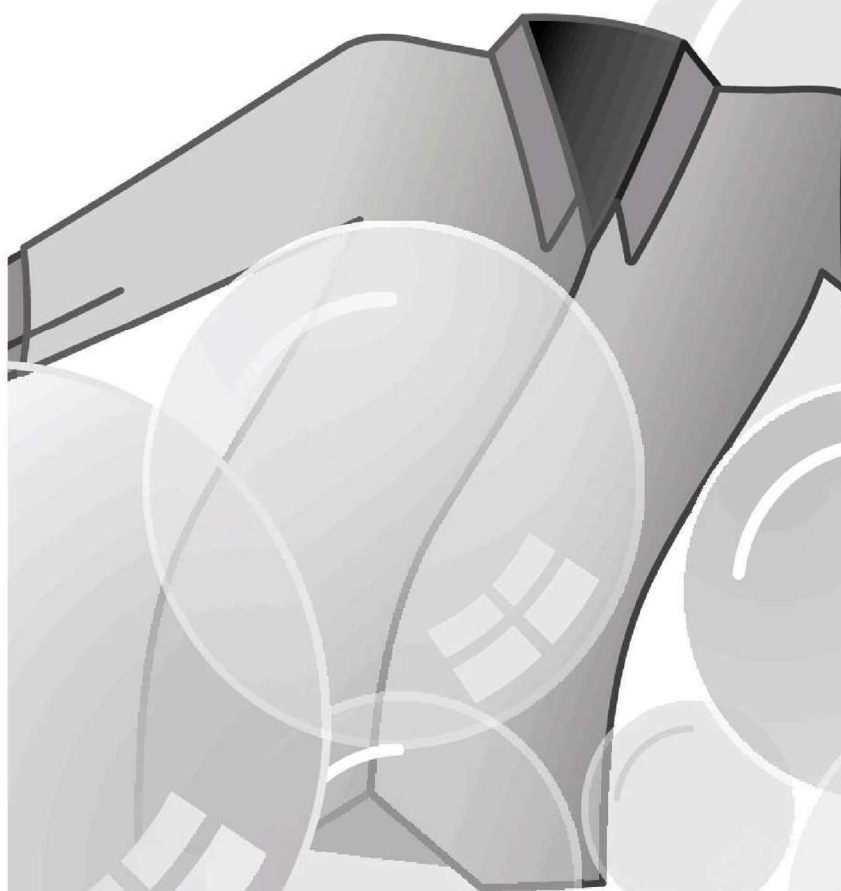
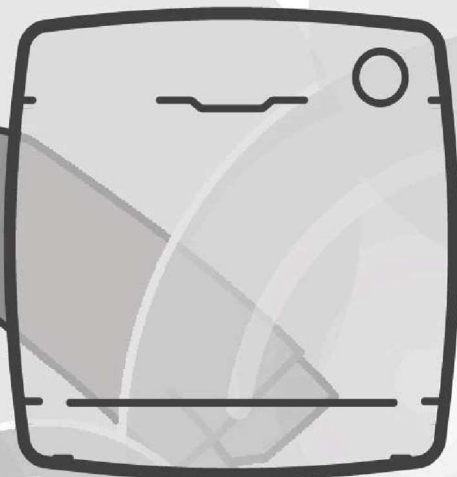
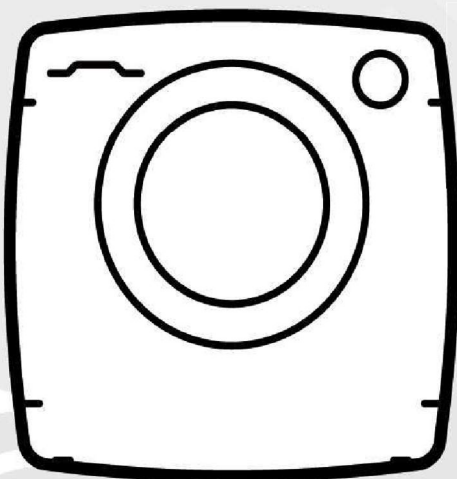
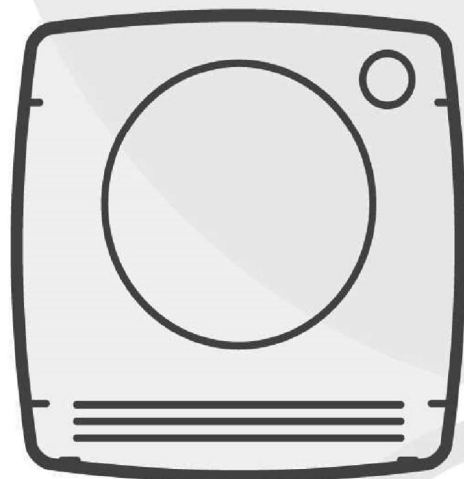


EN



CANDY

C A N D O

5. QUICK USER GUIDE

This washing machine automatically adjusts the level of the water to the type and quantity of washing. This system gives a reduction in energy consumption and a saving in washing times.

Program selection

- Turn on the washing machine and select the required program.
- Adjust the washing temperature if necessary and press the required "option" buttons.

DRYING

If you would like the drying cycle to begin automatically after washing, select the programme required using the DRYING SELECTION button.

Or you can finish the wash and then select the drying programme and load size.

- Press the **START/PAUSE** button to start washing.
- At the end of the programme, the message "End" will appear on the display or, on some models, all wash stage indicator lights will turn on.

Wait until the DOOR LOCKED light has gone out before opening the door.

- Turn off the washing machine.

For any type of wash, see the program table and follow the operating sequence as indicated.

Technical data

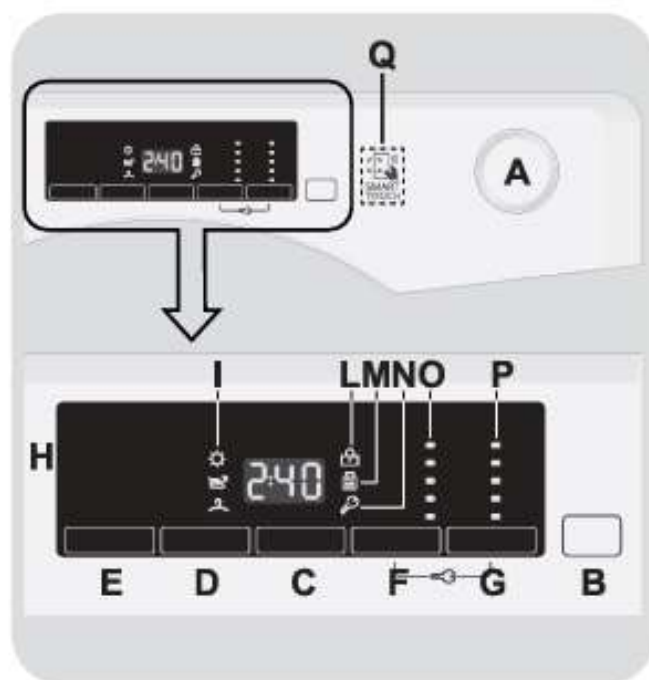
Water pressure:

min 0.05 Mpa / max 0.8 Mpa
(0.05 MPa dispenses approximately 1 litre of water in 10 seconds)

Spin r.p.m.: See rating plate.

Power input / Power current fuse amp / Supply voltage: See rating plate.

6. CONTROLS AND PROGRAMS



- A Programme selector with OFF position
- B START/PAUSE button
- C DELAY START button
- D DRYING SELECTION / STEAM FUNCTION button
- E RAPID / STAIN LEVEL button
- F TEMPERATURE SELECTION button
- G SPIN SPEED button
- F+G KEY LOCK
- H Digital display
- I DRYING SELECTION indicator lights
- L DOOR LOCKED indicator light
- M KG DETECTOR indicator light
- N KEY LOCK indicator light
- O TEMPERATURE SELECTION indicator lights
- P SPIN SPEED indicator lights
- Q SMART TOUCH area

PROGRAMME selector with OFF position

When the programme selector is turned the display lights up to show the settings for the programme selected.

For energy saving, at the end of the cycle or with an inactivity period, the display level contrast will decrease.

N.B.: To switch the machine off, turn the programme selector to the **OFF** position.

- Press the **START/PAUSE** button to start the selected cycle.
- Once a programme is selected the programme selector remains stationary on the selected programme till cycle ends.
- **"End"** will appear in the display at the end of the program and the DOOR LOCKED light will go off, it is now possible to open the door.
- Switch off the washing machine by turning the selector to **OFF**.

The programme selector must be returned to the **OFF** position at the end of each cycle or when starting a subsequent wash cycle prior to the next programme being selected and started.

START/PAUSE button

Close the door **BEFORE** selecting the button **START/PAUSE**.

- Press to start the selected cycle.

When the **START/PAUSE** button has been pressed, the appliance can take few seconds before it starts working.

NE

ADD OR REMOVE ITEMS AFTER THE PROGRAMMES HAS STARTED (PAUSE)

- Press and hold the **START/PAUSE** button for about **2 seconds** (some indicator light and the time remaining indicator will flash, showing that the machine has been paused).
- Wait until the DOOR LOCKED light has gone out before opening the door.

Before you open the door, please check water level is below the door opening to avoid flooding.

- After you have added or removed items, close the door and press the **START/PAUSE** button (the programme will start from where it left off).

CANCELLING THE PROGRAMME

- To cancel the programme, set the selector to the **OFF** position.
- Wait **2 minutes** until the safety device unlocks the door.

DELAY START button

- This button allows you to pre-programme the wash cycle to delay the start of the cycle for up to **24 hours**.
- To delay the start use the following procedure:
 - Select the required programme.

- Press the delay start button once to activate it (**h00** appears on the display) and then press it again to set a **1 hour** delay (**h01** appears on the display). The pre-set delay increases by **1 hour** each time the button is pressed, until **h24** appears on the display, at which point pressing the button again will reset the delay start to zero.
- Confirm by pressing the **START/PAUSE** button. The delay countdown will begin and when it has finished the programme will start automatically.
- It is possible to cancel the delay start by turning the programme selector to **OFF**.

If there is any break in the power supply while the machine is operating, a special memory stores the selected programme and, when the power is restored, it continues where it left OFF.

The option buttons should be selected before pressing the **START/PAUSE** button. If an option is selected that is not compatible with the selected programme then the option indicator light first flashes and then goes off.

DRYING SELECTION / STEAM FUNCTION

This button allows you to choose between two different options:

- DRYING SELECTION

- **For automatic washing/drying cycle:** after the selection of washing programme according to laundry type, select a degree of dryness by pressing this button. At the end of the washing programme, the selected drying cycle will start automatically.

If a washing programme is not compatible with automatic drying selected, this function will not be activated.

If you exceed the maximum dryable load of laundry indicated in the programme table, the laundry may not be dried satisfactory.

- If you want delete the selection **before the programme starts**, please press repeatedly the button until the lights go off or reposition the programme selector to the **OFF** position.

● Drying only cycle:

select via the knob the desired drying programme in conjunction with your fabrics, by pressing this button it is possible to select a degree of dryness that is different to the default one (except for the wool drying programme).

- To cancel the cycle **during the drying phase**, please press the button for about **3 seconds**.



WARNING:

After cancelling the drying programme, the cool down phase will begin and please wait for about **10/20 minutes** before opening the door.

- **"End"** will appear in the display at the end of the program and the **DOOR LOCKED** light will go off, it is now possible to open the door.

It is also possible to cancel the drying cycle by turning the programme selector to the **OFF** position. It is necessary to wait for the cooling phase's end (**10/20 minutes**) and the **DOOR LOCKED** light to go off before opening the door.

- STEAM FUNCTION

After the selection of **"EASY IRON"** programme, select between three different intensity of steam treatments that are suitable for dry or wet clothes and according to fabric type:

- Easy Iron Synthetics/Mixed (default selection) +1 appears on the display

This programme is suitable for synthetics and mixed clothes. In the case of wet clothes (i.e. after washing) If relax creases is selected after spin the dry clothes will reach the ideal moisture level for an easy ironing. Medium time.

- Easy Iron Cotton (only a button push) +2 appears on the display

This programme is for cotton clothes. In the case of wet clothes (i.e. after washing) If relax creases is selected after spin the dry clothes will reach the ideal moisture level for an easy ironing. Medium time.

- Steam Refresh (two button pushes) +3 appears on the display

Thanks to the steam action, the cycle lets to refresh and relax clothes' creases after use. This programme consists of a start phase in which the steam is introduced and the excess moisture is removed at the final stage to allow prompt use. This cycle is suitable for dry clothes.

The function is suitable for max up to 1,5 kg load.

RAPID / STAIN LEVEL button

This button allows you to choose between two different options, depending on the selected programme:

- RAPID

The button becomes active when you select the **RAPID (14/30/44 Min.)** programme on the knob and allows you to select one of three durations indicated.

- STAIN LEVEL button

- Once the programme has been selected the wash time set for that programme will be automatically shown.
- This option allows you to choose between 3 levels of wash intensity modifying the length of the programme, depending on how much the fabrics are soiled (can only be used on some programmes as shown in the table of programmes).

TEMPERATURE SELECTION button

- This button allows you to change the temperature of the wash cycles.
- It is not possible to raise the temperature over the maximum allowed for the programme, in order to protect the fabrics.
- If you want carry out a cold wash all the indicators must be off.

SPIN SPEED button

- By pressing this button, it is possible to reduce the maximum speed, and if you wish, the spin cycle can be cancelled.
- If the label does not indicate specific information, it is possible to use the maximum spin expected in the program.



To prevent damage to the fabrics, it is not possible to increase the speed over the maximum allowed for the programme.

- To reactivate the spin cycle press the button until you reach the spin speed you would like to set.
- It is possible to modify the spin speed without pausing the machine.

An over dosing of detergent can cause excessive foaming. If the appliance detects the presence of excessive foam, it may exclude the spinning phase or extend the duration of the program and increase water consumption.

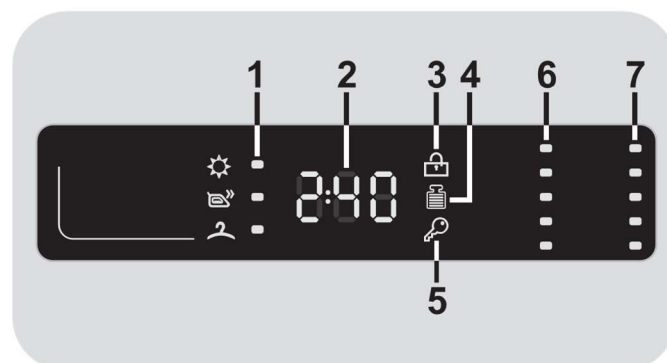
The machine is fitted with a special electronic device, which prevents the spin cycle should the load be unbalanced. This reduces the noise and vibration in the machine and so prolongs the life of your machine.

KEY LOCK

- Pressing simultaneously the buttons **TEMPERATURE SELECTION** and **SPIN SPEED** for about **3 seconds**, the machine allows you to lock the keys. In this way, you can avoid making accidental or unwanted changes if a button on the display is pressed accidentally during a cycle.
- The key lock can be simply cancelled by pressing the two buttons simultaneously again or turning off the appliance.

Digital Display

The display's indicator system allows you to be constantly informed about the status of the machine.



1) DRYING SELECTION INDICATOR LIGHTS

The indicators display the degrees of dryness that can be selected by the relevant button:

-  **EXTRA DRY**
(suitable for towels, bathrobes and bulky loads).
-  **IRON DRY**
(that leaves the laundry ready for ironing).
-  **CUPBOARD DRY**
(for items that will be put away without ironing).

2) CYCLE DURATION

- When a programme is selected the display automatically shows the typical cycle duration, which can vary, depending on the options selected.
- During the initial filling phase of the cycle the machine calculates the actual cycle time needed based on the load size, content and options selected. The real time of the wash will then be displayed. This time can recalculate during the wash depending on detergent levels and load balancing.

3) DOOR LOCKED INDICATOR LIGHT

- The indicator light is illuminated when the door is fully closed.

Close the door BEFORE selecting the START/PAUSE button.

- When **START/PAUSE** is pressed on the machine with the door closed, the indicator will flash momentarily and then illuminate.

If the door is not properly closed, the light will continue to flash for about 7 seconds, after which the start command will be automatically cancelled. In this case, close the door in the proper way and press the START/PAUSE button.

- Wait until the DOOR LOCKED light has gone out before opening the door.

4) Kg Detector INDICATOR LIGHT (function active only on certain programmes)

- During the first minutes of the cycle, the **"Kg Detector"** indicator will remain on while the intelligent sensor will weigh the laundry and adjust the cycle time, water and electricity consumption accordingly.
- Through every wash phase **"Kg Detector"** allows to monitor information on the wash load in the drum and in the first minutes of the wash it:
 - adjusts the amount of water required;
 - determines the length of the wash cycle;
 - controls rinsing according to the type of fabric selected to be washed it;

- adjusts the rhythm of drum rotation for the type of fabric being washed;
- recognises the presence of too much soap suds, and if necessary, adjust the amount of rinse water.
- adjusts the spin speed according to the load, thus avoiding any imbalance.

5) KEY LOCK INDICATOR LIGHT

The indicator light show that the keys are locked.

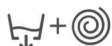
6) WASH TEMPERATURE INDICATOR LIGHTS

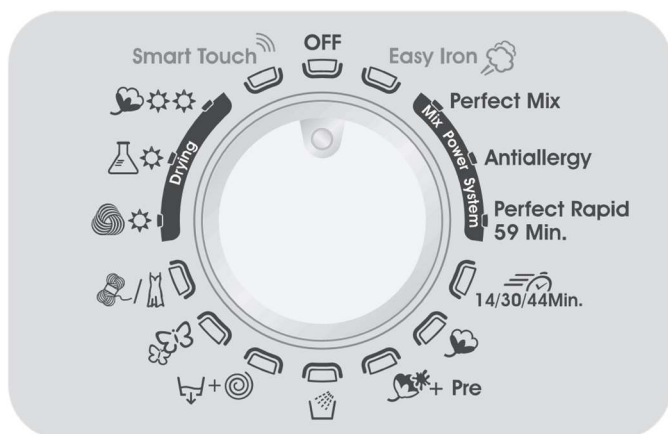
This shows the washing temperature of the selected programme that can be changed (where allowed) by the relevant button. If you want carry out a cold wash all the indicators must be off.

7) SPIN SPEED INDICATOR LIGHTS

This shows the spin speed of the selected programme, that can be reduced or omitted by the relevant button.

Table of programmes

 PROGRAMME		 (MAX.) * (see control panel)								¹⁾  °C (MAX.)			
		6 ⁺⁴ kg	6 ⁺⁵ kg	7 ⁺⁵ kg	8 ⁺⁵ kg	8 ⁺⁶ kg	9 ⁺⁶ kg	10 ⁺⁶ kg	10 ⁺⁷ kg		2		1
Easy Iron 	Easy Iron	1,5	1,5	1,5	1,5	1,5	1,5	1,5	1,5	-			
Perfect Mix	Perfect Mix ²⁾ ⁴⁾	3	3	3,5	4	4	4,5	5	5	40°	●	●	
Antiallergy	Antiallergy ⁴⁾	4	4	4,5	5,5	5,5	6	6,5	6,5	60°	●	●	
Perfect Rapid 59 Min.	Perfect Rapid ⁴⁾ 59 Min.	2	2	2,5	3	3	3	3,5	3,5	40°	●	●	
 14/30/44Min.	14'	1	1	1	1,5	1,5	1,5	1,5	1,5	30°	●	●	
	Rapid ³⁾ ⁴⁾ 30'	2	2	2,5	2,5	2,5	2,5	2,5	2,5	30°	●	●	
	44'	3	3	3,5	3,5	3,5	3,5	3,5	3,5	40°	●	●	
	Cottons** ²⁾ ⁴⁾	6	6	7	8	8	9	10	10	60°	●	●	
 + Pre	Whites + Prewash ²⁾ ⁴⁾	6	6	7	8	8	9	10	10	90°	●	●	●
	Rinse	-	-	-	-	-	-	-	-	-	△	●	
	Drain + Spin	-	-	-	-	-	-	-	-	-			
	Delicates	2	2	2,5	2,5	2,5	2,5	2,5	2,5	40°	●	●	
	Wool/Silk	1	1	1	2	2	2	2	2	40°	●	●	
	Dry Wool	1	1	1	1	1	1	1	1	-			
	Mixed (drying)	3	3	3,5	4	4	4,5	5	5	-			
	Cottons (drying)	4	5	5	5	6	6	6	7	-			
Smart Touch 	Customizable setting that interacts with the App on your smartphone and to download the cycles (see the dedicated section). The factory sets the default programme Auto-Clean, which will sanitize the machine.												



Please read these notes:

* Maximum load capacity of dry clothes, according to the model used (see control panel).

△ (Only for models with liquid detergent compartment)

When only a limited number of articles have stains which require treatment with liquid bleaching agents, preliminary removal of stain can be carried out in the washing machine.

Pour the bleach into the liquid bleach container, inserted into the compartment marked "2" in the detergent drawer, and set the special programme RINSE.

When this phase has terminated, turn the programme selector to the OFF position, add the rest of the fabrics and proceed with a normal wash on the most suitable programme.

- 1) When a programme is selected, on the display is shown the recommended wash temperature that can be reduced (where allowed) by the relevant button.
- 2) For the programmes shown you can adjust the duration and intensity of the wash using the STAIN LEVEL button.

- 3) Selecting the RAPID program on the knob, it will be possible to select with the RAPID button, one of the three rapid programs available among 14', 30' and 44'.

- 4) Programmes for automatic drying.

INFORMATION FOR THE TEST LABORATORIES (Ref. EN 50229 Standards)

Washing

Use the programme ** with the maximum degree of soiling selected, maximum spin speed and a temperature of 60°C. Programme recommended also for test with a lower temperature.

Drying

First drying with **A kg** (a load consist: pillowcases and hand-towels) selecting the cotton drying programme (☁☀☀☀) cupboard dry (2).

Second drying with **B kg** (a load consist: sheets and hand towels) selecting the cotton drying programme (☁☀☀☀) cupboard dry (2).

Capacity (washing) (kg)	A (kg)	B (kg)
	First drying	Second drying
6	4	2
6	5	1
7	5	2
8	5	3
8	6	2
9	6	3
10	6	4
10	7	3

Programmes selection

To clean different types of fabrics and various levels of dirt, the washing machine has specific programs to meet every need of washing (see table of programmes).

WASHING

Easy Iron

This exclusive programme uses a steam treatment that allows you to reduce and relax the creases reaching the ideal moisture level easier ironing.

Through a dedicated button it's possible to select three different levels of intensity, customizing for dry or wet items, and accordingly on the type of fabric.

Mix Power System +

The washing machine is equipped with an innovative pre-mix of detergent and water. A jet of water under high pressure sprays the mixture directly in the load.

In the initial phase of the wash cycle, the high pressure spray facilitate the penetration of the wash solution through the fibres, thoroughly removing dirt ensuring the best wash performance.

The system also delivers the "Mix Power System +", during the rinse, the complete removal of the residues of detergent due to its high pressure water jet, which invests the laundry.

Perfect Mix

This programme allows you to wash different type's fabrics and different colours all together. The rotational movement of the drum and the water levels are optimized during the washing and rinsing phases. The accurate spin action, ensures a reduced formation of creases in the fabrics. Thanks to "Mix Power System +" technology, a complete washing cycle optimization is possible.



WARNING:

New coloured garments should be washed separately for at least 5 or 6 washes.

Certain large dark items such as jeans and towels should always be washed separately.

Never mix NON COLOURFAST fabrics.

Antiallergy

This programme ensures a deep cleaning, an effective sanitizing and anti-allergic action thanks to an optimized cycle in terms of temperature and rinse cycles, eliminating allergens and detergent residues. Ideal for people with sensitive skin. It is suitable for cotton garments, washed at 60°C temperature and is suggested for a reduced load.

Perfect Rapid 59 Min.

This specially designed programme maintains the high quality wash performance whilst greatly reducing the wash time. The programme is designed for a reduced load (see table of programmes).

Rapid (14/30/44 Min.)

Washing cycle suggested for low loads and slightly dirty. With this program it is recommended to reduce the quantity of detergent normally used, in order to avoid unnecessary waste. Selecting the RAPID program and acting on the button you can choose one of three programs available.

Cottons

This program is suitable to clean normally soiled cotton laundry and it is the most efficient program in terms of combined energy and water consumptions for washing cotton laundry.

Whites + Prewash

This programme has been designed to remove the stronger stains from cotton white clothes. The prewash guarantees the tough dirt removal. Add into compartment "1" a quantity of detergent equal to 20% of that used for main wash.

Rinse

This program performs 3 rinses with an intermediate spin (which can be reduced or excluded by using the appropriate button) . It is used for rinsing any type of fabric, for example after a wash carried out by hand.

Drain + Spin

The program completes the drain and a maximum spin. It is possible to delete or reduce the spin with the SPIN SPEED button.

Delicates

This program has reduced periods of drum rotation during the cycle and is particularly suitable for washing delicate fabrics. The wash cycle and rinses are carried out with a high level of water to ensure the best performance.

Wool/Silk

This programme allows a delicate washing cycle, particularly suited to garments specified as "Machine-Washable" Wool fabrics and laundry items made from Silk or specified as "Wash as Silk" on the fabric label.

DRYING



WARNING:

Dispensers used for concentrated powders and liquid detergents must be removed from the drum before commencing the tumble drying programmes.

The drum changes direction during the drying cycle to prevent the laundry from tangling and producing even more drying. Cool air is used during the last 10/20 minutes of the drying cycle to minimize creasing.

Dry Wool

Low temperature drying programme, ideal to dry woollen clothes with maximum care and softness, reducing rubbing of fabrics and avoid possible felting. It's suggested to reverse clothing before drying. Timing is related to the amount of the washing and the spin speed selected for the wash. The cycle is suitable for small loads up to 1 kg (3 sweaters).



APPAREL CARE

The wool drying cycle of this machine has been approved by "The Woolmark Company" for the drying of machine washable wool products provided that the products are washed and dried according to the instructions on the garment label and those issues by the manufacturer of this machine.

In UK, Eire, Hong Kong and India the Woolmark trade mark is a Certification trade mark.

Mixed (Low Heat)

Low temperature drying programme recommended for synthetics and mixed fibres (always refer to the laundry care label).

Cottons (High Heat)

High temperature drying programme recommended for cottons and linen items (always refer to the laundry care label).

SMART TOUCH

Smart Touch

Customizable setting of the knob that you have to select when you would like to transfer a command from the App to the machine and to download/start a cycle (see the dedicated section and the user manual of the App for more info). In the **Smart Touch** option the factory sets as a default the **"Auto-Clean"** cycle, made to clean the drum, remove bad smells and extend the life of the washing machine. Make sure there is no load in the drum before starting the **"Auto-Clean"** cycle, use a proprietary washing machine cleaning agent or powder detergent. Leave the door of the machine open at the end of the cycle to allow the drum to dry. Recommended every 50 washes.

7. DRYING CYCLE

- Drying guidance advice is general, but practical experience of using the product will help you to achieve the best drying results.
- We recommend setting a lower drying time than indicated, when first using the appliance in order to establish the degree of dryness required.
- We recommend not drying fabrics that fray easily, such as rugs or garments with a deep pile, in order to avoid air duct clogging.
- We recommend that you sort the laundry by the following methods:

- By drying care symbols, which are displayed on the clothing labels

-  Suitable for tumble drying.
-  Tumble dry at high temperature.
-  Tumble dry at low temperature only.
-  **DO NOT** tumble dry.

If the fabric does not have a care label, you should assume that it is not suitable for drying.

- By size and thickness

Whenever the wash load is bigger than the drying capacity, separate the clothes according to thickness (e.g. towels from thin underwear).

- By fabric type

Cottons/linen: towels, cotton jersey, bed and table linen.

Synthetics: blouses, shirts, overalls, etc. made of polyester or polyamide, as well as for cotton/synthetic mixes.

- Only dry pre-spun laundry.

The correct way to dry

- Open the door.
- Fill with the laundry, not exceeding the maximum drying load indicated in the programme table. For large items (e.g. sheets) or very absorbent items (e.g. towels or jeans), it is a good idea to reduce the load.
- Close the door.
- Turn the programme dial to the more suitable drying programme for your laundry.
- The washer dryer can perform the following types of drying:

- **Low temperature** drying programme recommended for wool fabrics ( symbol on programme dial).

- **Low temperature** drying programme recommended for mixed fabrics (synthetics/cotton) synthetic fabrics ( symbol on programme dial).

- **High temperature** drying programme recommended for cotton, terry toweling, linen, hemp fabrics, etc... ( symbol on programme dial).

- Select the degree of dryness that you require:



EXTRA DRY

(suitable for towels, bathrobes and bulky loads).



IRON DRY

(that leaves the laundry ready for ironing).



CUPBOARD DRY

(for items that will be put away without ironing).



By selecting the wool drying programme, it's not possible to select a degree of dryness different from the default one.

- The washer dryer will calculate the time needed for drying and the level of moisture remaining in the laundry, according to the load and drying type selected.
- Check that the tap is turned on and that the discharge hose is positioned correctly.



WARNING:

Do not dry articles with special padding (e.g. quilts, quilted anoraks, etc.) and very delicate fabrics. If garments are drip/dry, load less items to prevent creasing.

- Press the **START/PAUSE** button (the display will show the drying time remaining).

The appliance calculates the time to the end of the selected programme based upon a standard loading.

During the cycle, the appliance corrects the time according to the size and composition of the load.

During the drying phase the drum will accelerate to a higher speed to distribute the load and to optimize the drying performance.

- When the programme is finished the word **"End"** will appear on the display. After **5 minutes** the appliance will go into standby mode (on certain models, the display will show two lines).

- Switch off the machine by turning the programme selector to the **OFF** position.
- Open the door and remove the laundry.
- Turn off the tap.

CANCELLING THE DRYING PROGRAMME

- To cancel the drying programme, press and hold the **DRYING SELECTION** button for about **3 seconds**.



WARNING:

After cancelling the drying programme, the cool down phase will begin and you must wait for about 10/20 minutes before opening the door.

In order to ensure the correct operation of the appliance, it is advisable not to interrupt the drying phase unless it is absolutely necessary.

8. AUTOMATIC WASHING/DRYING CYCLE

You cannot exceed the maximum dryable load of laundry indicated in the programme table, otherwise the laundry will not be dried satisfactory.

- Washing

- Open the drawer and put in the correct amount of detergent.
- Refer to the list of washing programmes for the fabrics to be washed (e.g. very dirty cotton) and turn the selector knob to the required programme.
- Adjust the wash temperature if necessary.
- Press the option buttons (if required).
- Check that the tap is turned on and that the discharge hose is positioned correctly.

- Drying

- Select the degree of dryness that you require:



EXTRA DRY

(suitable for towels, bathrobes and bulky loads).



IRON DRY

(that leaves the laundry ready for ironing).



CUPBOARD DRY

(for items that will be put away without ironing).

By selecting the wool programme, only the default degree of dryness is available.

- At the end of the wash phase the display will show the drying time remaining.
- When the programme is finished the word "End" will appear on the display. After **5 minutes** the appliance will go into standby mode (on certain models, the display will show two lines).
- Switch off the machine by turning the programme selector to the **OFF** position.
- Open the door and remove the laundry.
- Turn off the tap.

CANCELLING THE DRYING PROGRAMME

- To cancel the drying programme, press and hold the **DRYING SELECTION** button for about **3 seconds**.



WARNING:

After cancelling the drying programme, the cool down phase will begin and you must wait for about 10/20 minutes before opening the door.

In order to ensure the correct operation of the appliance, it is advisable not to interrupt the drying phase unless it is absolutely necessary.

- Press the **START/PAUSE** button.

9. TROUBLESHOOTING AND WARRANTY

If you believe the washing machine is not working correctly, consult the quick guide provided below which includes some practical tips on how to fix the most common problems.

FOR SMART TOUCH MODELS

The *Candy simply-Fi* app has a **Smart Check-up** function that allows you to confirm the functionality and status of the product at any time. To use the *Candy simply-Fi* app you will need an Android smartphone with NFC technology. More info can be found on the App.

If the display of the machine is showing an error (by a code or blinking LEDs), you should turn on the App on your Android smartphone, with NFC on. Place your smart phone against the Smart Touch logo on the control panel. You should now be able to read the fault directory to solve the issue.

ERROR CODE FORMAT

- **Models with a display:** the error is shown by a number preceded by the letter “E” (example: E2 = Error 2).
- **Models without display:** an error is shown by a sequence of flashes of every LED. The error code is shown by the number of flashes followed by a pause of 5 seconds (example: two flashes – pause 5 seconds – two flashes – repeating = Error 2).

Error shown	Possible causes and practical solutions
E2 (with display) 2 flashes of the LEDs (without display)	The machine cannot load water.
	Make sure the water supply tap is open.
	Make sure the water supply hose isn't bent, kinked or trapped.
	Make sure the drain pipe is at the proper height (see installation section).
	Close the water supply tap, unscrew the filler hose from the back of the washing machine and make sure the “anti-sand” filter is clean and not blocked.
E3 (with display) 3 flashes of the LEDs (without display)	The washing machine does not drain water.
	Make sure the filter is not clogged.
	Make sure the drain hose isn't bent, kinked or trapped.
	Make sure the home drainage system is not blocked and is allowing water to flow through without obstruction. Try to drain the water in the sink.
E4 (with display) 4 flashes of the LEDs (without display)	There is too much foam and/or water.
	Ensure the correct amount of detergent is being used and the detergent is designed for use in a washing machine.
E7 (with display) 7 flashes of the LEDs (without display)	Door problem.
	Make sure the door is correctly closed. Make sure the clothes inside the drum are not preventing the door from closing fully.
	If the door is locked, turn off and unplug the washing machine from the electrical supply socket, wait 2-3 minutes and reopen the door.
Any other code	Turn off and unplug the washing machine, wait a minute. Turn on the machine and restart a program. If the error occurs again contact an Authorised Customer Service Centre directly.

OTHER ANOMALIES

Problem	Possible causes and practical solutions
<i>The washing machine does not work / start</i>	Make sure the product is plugged into a working supply socket.
	Make sure power is on.
	Make sure the wall socket is working, testing it with another appliance such as a lamp.
	The door may not be correctly closed: open and close it again.
	Check whether the required program was correctly selected and the start button pressed.
	Make sure the washing machine is not in pause or time delay mode.
<i>Water leaked on the floor near the washing machine</i>	This may be due to a leak from the seal between the tap, supply hose and fill valve; in this case, replace it and tighten the hose connections correctly.
	Make sure the front filter is correctly closed.
<i>The washing machine does not spin</i>	The machine is fitted with a detection system that protects the load and product from damage if the load is not balanced before spinning. This may result in:- • The machine attempts to balance the load, increasing the time of spin. • Reduction of the speed of spin to decrease vibrations and noise. • The spin cycle aborting to protect the machine and load. If this is experienced remove the load de-tangle it, reload it and restart the spin program.
	This could be due to the fact that water has not been completely drained: wait a few minutes. If the problem persists, see Error 3 section.
	Some models include a "no spin" function: make sure it is not selected.
	Check which options are selected and their effect on the spin cycle.
	Excessive detergent can impede the spin cycle, ensure the correct amount of detergent is being used.
	The washing machine may not be fully levelled: if necessary, adjust the feet as indicated in the specific section.
	Make sure transport screws, rubber bungs and spacer tubes were removed.
<i>Strong vibrations / noises are heard during the spin cycle</i>	Make sure there are no foreign objects inside the drum (coins, hinges, buttons, etc...).

The standard manufacturer warranty covers faults caused by electrical or mechanical faults in the product due to an act or omission of the manufacturer. If a fault is found to be caused by factors outside the product supplied, miss-use or as a result of the instructions on use not being followed, a charge may be applied.

The use of ecological detergents without phosphates may cause the following effects:

- **cloudier rinse drain water:** This effect is tied to the suspended zeolites which do not have negative effects on rinse efficiency.
- **white powder (zeolites) on laundry at the end of the wash:** this is normal, the powder is not absorbed by fabric and does not change its colour.
To remove the zeolites, select a rinse programme. In the future consider using slightly less detergent.
- **foam in the water at last rinse:** this does not necessary indicate poor rinsing. Consider using less detergent in future washes.
- **abundant foam:** This is often due to the anionic surfactants found in the detergents which are hard to eliminate from laundry.
In this case, do not re-rinse to eliminate these effects: it will not help at all.
We suggest conducting a maintenance wash using a proprietary cleaner.

If the problem persists or if you suspect a malfunction, immediately contact an Authorised Customer Service Centre.

It is always recommended to use original spare parts, that are available at our Authorised Customer Service Centres.

Warranty

The product is guaranteed under the terms and conditions stated on the certificate included with the product. The warranty certificate must be duly filled in and stored, so as to be shown to the Authorised Customer Service Centre in case of need. Proof of purchase must be made available at the time of any warranty related repair.

The manufacturer declines all responsibility for any printing errors in the booklet included with this product. Moreover, it also reserves the right to make any changes deemed useful to its products without changing their essential characteristics.